



Nearer to Nature

Terms and Conditions for Perth Metro School Bookings

For any program at any location in the Perth Metro area, including Dwellingup, the following terms and conditions will apply.

Confirming your booking

When you complete the online form, it is an enquiry only. The booking system states it is a “booking”, the reality is it is an enquiry, and we cannot change the title from booking to enquiry (we’ve tried!)

From when the booking officer responds to an enquiry with a tentative booking, schools have 10 working days to accept and confirm by email, not phone.

Failure to confirm by email within 10 working days will mean the tentative booking lapses and Schools will have to reapply.

Cancellation policy

COVID related cancellations are dealt with separately below.

Cancellation by school

- If more than 14 days before booking, there will be no charge.
- If between 14 days and 2 days before booking, there will be a charge of \$50.
- If between 2 days and 24 hours before booking, there will be a charge of \$150.
- If cancelled on the day of the booking, there will be a charge of \$300 per class booked.

The school is welcome to rebook for another date subject to availability.

Cancellation by N2N

The booking will be rescheduled subject to availability. If no dates are suitable and you need to cancel, no cancellation fee will be applied.

Changes to bookings

Schools can make up to 2 changes to their original confirmed booking before a fee of \$50 is charged for each subsequent change.

Changes to booking include –

- change of date
- change of location
- change of program
- change of standard time
- change to number of groups

No shows

An email reminder is automatically sent to the Teacher making the booking 8 days before the event. It is the booking Teacher’s responsibility to ensure the contact details remain current.

Schools that do not show up or go to the wrong venue* will be charged a fee of \$300 per class booked.

* as per your confirmation email



COVID cancellations

Cancellation by school

If Schools cancels within 7 days of the day of the booking, the booking will be rescheduled subject to availability. If no dates are suitable and you need to cancel, no cancellation fee will be applied.

Cancellation by N2N

We will attempt to reschedule subject to availability. If no dates suit there will be no cancellation fee.

Wet weather and excursions

Decisions about weather will be based on information from the BOM Weather app with the location set to as close to the excursion location as possible. We will also use this app for notifications of severe weather warnings.

Below is the decision-making matrix we will use to inform decisions

	Scattered showers	Showers/light rain	Rain	High winds	Storms	Severe Weather Warning
PP – Yr 3	Run excursion	Discuss postponement	Recommend reschedule	Cancel and reschedule	Cancel and reschedule	Cancel and reschedule
Yr 4 – Yr 7	Run excursion	Run excursion	Recommend reschedule	Recommend reschedule	Recommend reschedule	Cancel and reschedule
Yr 8 – Yr 12	Run excursion	Run excursion	Run excursion	Recommend reschedule	Recommend reschedule	Cancel and reschedule

If we are aware of a severe weather warning, we will cancel the excursion and reschedule. If a severe weather warning is in place cancelling that day's excursions is compulsory for everyone's safety.

Please note severe weather warnings are issued between a few hours and a day before the event is forecast as nasty changes can develop quickly. Several days' notice of severe weather warning is not possible, the decision to cancel may be made the morning of the booking and conveyed via phone numbers supplied by teacher with the booking. Teachers should check for last minute severe weather warnings before loading students onto the bus.

Concerns by School

If the teacher or school is concerned about the forecast weather, they can ring or email N2N to discuss options, our decisions will use information above.

Concerns by N2N

If we are concerned about the forecast weather, we will ring the Teacher to discuss and work out best option.

Fire Danger Ratings and excursions

Under the new Fire Danger Ratings (FDR) system excursions will not occur if the rating for the location is above high.

The new high strongly overlaps with the old very high rating

N2N will monitor the FDR for excursion locations and when the danger goes above high, we will contact the Teacher to reschedule the excursion

Concerns by School

If the teacher or school is concerned about the forecast FDR, they can ring N2N to discuss options.

Concerns by N2N

We will contact the Teacher if FDR is above or getting close to being above high.

